

How To Read Your Bill

- 1 News and Information: Look here for important messages.
- 2 Service Address Description
- 3 Account Summary: See your account number, meter number, kWh and kW usage, service dates, meter readings, and rate code.
- 4 Bar Graph: Shows monthly usage.
- 5 New Charges: A summary of the current month's activity.
- 6 Statement Date
- 7 Payment Account Number
- 8 Due Date: Bill must be paid by the due date.
- 9 Total Amount Due: Current charges plus any remaining prior bill charges.
- 10 Amount Enclosed: Please indicate the payment amount included with your remittance.

Terms Used on Your Bill

Current Meter Read: The meter reading at the end of the period for which you are being billed.

Distribution Charge: Sometimes referred to as a wires fee, this charge includes the cost of line maintenance, equipment, and day-to-day operation of the electrical system. It is assessed on the basis of your energy consumption.

Energy Charge: This charge is assessed on the basis of your energy consumption. It is the cost of generation and delivery of energy from our wholesale suppliers.

Energy Efficiency Cost Recovery Factor: A charge approved by the Public Utility Commission to recover the electric utility's cost of providing energy efficiency programs.

kWh: Kilowatt-hour, the standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours.

kW: Kilowatt, the standard unit for measuring electricity demand, equal to 1,000 watts.

Billing and Payment Options

Bank Draft: Sharyland Utilities' "no fuss" bank draft is a convenient way to pay your electric bill. Take a vacation without worrying about bill payment due dates. You can come by our office or call a Customer Service Representative at 800.442.8688 to sign up.

Customer Portal: You can view your account information and contact us by email through our online Customer Portal. Simply go to Sharyland.com, click on the Billing & Account Information icon and follow the prompts to create an account.

Payment Options: Need to pay your bill on the go? No problem, just have your account number handy and call our automated payment line at 866.789.2003. Online bill payment is also available by logging onto on to Sharyland.com to pay by credit card, debit card or e-check. Cash or PIN based debit card payments can be made at any Walmart service center; you will need your payment coupon.

ACH Check Conversion: When the customer provides a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Service Disconnection for Non-Payment: Based on state regulations, once your bill is past due your service may be disconnected after proper notice has been provided. Charges may apply to reconnect service. A deposit or additional deposit may also be required.

Online Bill Pay: Sharyland.com 866.789.2003



Sharyland
Utilities
www.sharyland.com

1 News and Information

Contact Us:
800-442-8688

Page: 1 of 2

The power is in your hands.

Follow these simple steps to stop losing money on your utility bill and start reducing the amount of resources you use each month.

- Use compact fluorescent light bulbs that consume 75% less electricity.
- Reduce the setting on your hot water heater to 120 degrees F.
- Keep your refrigerator set between 37 to 40 degrees.

For more energy saving tips, please visit our website at www.sharyland.com.

Bill No: B1301040123

Account Number	Meter Number	kWh Usage	kW Usage	Service Dates From	Service Dates To	Meter Reads Previous	Meter Reads Current	Mult	Rate
0000000000	00000000	1214	0	11/30/12	01/02/13	93983	95197	1	110

4 Monthly Usage History



5 Current Charges & Adjustments

	Amount
Current Charges & Adjustments	
Previous Account Balance	\$108.63
Payments Received	-\$108.63
Balance Forward	\$0.00
Total Adjustments	\$0.00
Customer Charge	\$10.00
Distribution Charge	\$76.52
Energy Efficiency Cost Recovery Factor	\$1.44
Energy Charge	\$71.65
PCRF @ \$0.0219 Per kWh	\$37.27
Current Charges	\$196.88

KEEP
SEND

Please detach and return this section with your payment
Please include statement number on your check



Sharyland
Utilities
www.sharyland.com

P.O. BOX 700
STANTON, TX 79782-0700

On-Line Bill Pay Available

JANE DOE
ADDR 1
CITY TX 12345-0017

6 STATEMENT DATE 01/04/13

7 PAYMENT ACCOUNT NUMBER 0000000000

Previous Balance	\$108.63
Total Payments	(\$108.63)
Balance	\$0.00
TOTAL CURRENT CHARGES	\$196.88
Due on or before 01/24/13	
Total Amount Due - Pay This Amount	\$196.88

8

9

10 Amount Enclosed \$

SHARYLAND UTILITIES
PO BOX 650726
DALLAS, TX 75265-0726

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