

Timeline of Key Events and Customer Decisions As Part Of Sharyland Utilities' Retail Competition Plan Filed Under PUCT Docket No. 39592

DATE	EVENT
May 31, 2013	By this date, Sharyland will file an application with the Public Utility Commission of Texas (PUCT) to establish retail delivery rates in its Brady, Celeste, Colorado City, and Stanton divisions.
September 1, 2013	By this date, Sharyland will mail a notice to each customer providing information regarding the transition to retail competition. To facilitate the transition to retail competition, Sharyland must begin providing a list of its customers (also referred to as a mass customer list) to interested retail electric providers (REPs) no later than December 31, 2013. The September 1, 2013 notice to customers will include information regarding how a customer may provide notification that the customer wishes to be excluded from the mass customer list that will be provided to REPs. Customers will have at least 30 days from the September 1, 2013 notice to provide such notification.
November 1, 2013	Sharyland will publish on its website a list of default retail electric providers (Default REPs) that customers will be randomly assigned to after implementation of retail competition if they do not affirmatively select a REP. Each customer class will have a separate list of Default REPs.
November 1, 2013 to March 31, 2014	Sharyland will hold at least one informational meeting regarding the transition to retail competition in each of the following four divisions: Brady, Celeste, Colorado City, and Stanton. Prior to these meetings, Sharyland will provide notice of the meetings to its customers by direct mail, newspaper publication, and website posts.
December 31, 2013	No later than this date, Sharyland will begin providing a mass customer list to interested REPs.
January 31, 2014*	By this date, Sharyland will mail a notice to each customer providing (1) a list of the Default REPs that customers will be randomly assigned to after implementation of retail competition if they do not affirmatively select a REP; and (2) additional information explaining how the transition to retail competition will proceed.
May 1, 2014*	Retail competition will commence in Sharyland's Brady, Celeste, Colorado City, and Stanton divisions. Customers that have selected a REP will begin taking service from their selected REP. Customers that have not selected a REP will begin taking service from a Default REP to which the customer has been randomly assigned. Before commencement of retail competition, customers that have not selected a REP will receive notices from the Default REPs to which they have been assigned.

* These dates assume that retail competition will commence in Sharyland's Brady, Celeste, Colorado City, and Stanton divisions on May 1, 2014. The approved plan requires that Sharyland begin implementing retail competition in these territories either on May 1, 2014, or 90 days after Sharyland files its tariff for unbundled delivery rates in these territories, whichever is later. For more information, please refer to the Frequently Asked Questions.